



Last Mile Grant Program Frequently Asked Questions (FAQs)

Rev. 4.27.2022

ISP: Will the 50% match apply to each individual partners participation financial contribution or to the collective total of all participants financial contribution?

ORS: The total dollar amount for public funding is \$5,000 per home or 50% of the eligible expense, whichever is less. Private match contribution can be combined from multiple sources.

ISP: Will additional “I need Internet” surveys be considered?

ORS: Yes.

ISP: When partnering with another entity, is the application a joint application or does a single entity file the application and list the other participant?

ORS: A single entity (eligible ISP), must apply and identify other partners.

ISP: The final memo issued last week specified a \$5K cap on the state’s match per household. However, the guidelines issued this week do not include the \$5K cap. Can you confirm that the \$5K cap is no longer applicable?

ORS: The \$5,000 cap per housing unit is applicable and does apply.

ISP: If some of these addresses have active service with 10/1 today, is ORS open to awarding up to \$5K for those addresses, or does ORS consider those addresses “served” and ineligible for this program? (With access to what minimum speed does an address no longer qualify for consideration under this program? (10/1, 25/3, 100/20, etc.?)

ORS: Yes, these addresses are eligible. All addresses less than 25/3 are eligible.

ISP: We have already determined that there are a lot of these addresses that a) have internet service greater than 25/3, (b) OR have access to service with speeds greater than 25/3 but have not requested service. Is there a process or contact point for notifying ORS of these addresses and removing them from the list of grant-eligible addresses?

ORS: (a) For those addresses that have service greater than 25/3 (must be cable or fiber), provide to the ORS the type of technology for those addresses. (b) ORS has received notice that certain addresses are currently serviceable by fiber or cable without a contribution in Aid of Construction (AIC) charge to the consumer. ISP's may notify the ORS that certain addresses are currently serviceable but must do so by no later than 5:00 p.m. Thursday April 28th, 2022. A revised list of eligible addresses will be published on Friday April 29th, 2022. Those addresses will be shown as redlined.

ISP: For addresses that already have access to broadband upon request, will a revised list that excludes those addresses be published or distributed at some specific date so that ISPs know not to waste time examining those?

ORS: Yes. See response underlined above.

ISP: In the paragraph you mention the following *"While reviewing this list, if you see an address that you can easily connect to within 10 days using your own funds"*

- Is this 10 business or calendar days?
- Is this 10 Day a requirement? (Due to some situations, we cannot always guarantee an install within 10 days from receipt of an order).

ORS: 10 Business Days is sufficient.

ISP: Is there a way to get the contact information of those addresses that completed the "I Need Internet survey"? This request is only for the addresses that fall within our existing Serving Footprint.

ORS: Yes. For secure access to the raw data, ISP's can log into the SCDigitalDrive hub site using their ArcGIS Online username and download the data, including contact information. Additionally, the ORS will publish a revised list on April 29th, 2022 that will include complete contact information.

ISP: Are the only locations available for funding in the Last Mile Grant Addresses and Census Block April 2022 file?

ORS: No, a minimum of one I Need Internet address must be included in a given grant submission within the proposed project service area. Applicants may submit additional addresses for consideration however they must be within a served area as prescribed in ORS SC Broadband Office September 2021 Eligibility Map (available at: <https://arcg.is/04GS9v1>). Additionally, a list of eligible 2010 census blocks are available in a second tab within the I Need Internet spreadsheet available for download from the ORS Citrix File Share portal. Proposed housing units should not be part of an existing funded area.

ISP: We were also asking is the 10 Day install is an absolute requirement as there are times when we run into situations where we could exceed 10 day delivery.

ORS: The 10 day install is not an absolute requirement, but the ORS does expect ISPs will connect homes that are already serviceable within a very short period of time, (approximately 10 business days).

ISP: Are electric cooperatives eligible to apply for the last mile grant if they do not provide retail broadband service directly to a consumer.

ORS: To be eligible for the last mile grant program all applicants must meet the minimum requirements of the application, which includes the requirement to be registered with the FCC (FRN number), participates in the Affordable Connectivity Program (ACP), as of the date of the application submission, and provide advertised retail broadband rates.

Entities that do not meet these requirements are encouraged to partner with eligible ISPs that do. The eligible ISP must be the applicant for the grant.

ISP: On the last mile application, what if an application will have both FTTP and Coax? The current application will only allow you to select one technology. If we have two technologies for a single application how should this be handled?

ORS: There is no limit on the number of applications an ISP can submit. Please submit a different application for each project and each technology type.